



Steve's Auto Clinic

Harley Davidson WHY WORRY

Warranty








When you bring your bike to Steve's Auto Clinic for a tune-up, service, state-of-the-art conversion, or any small job you can rest assured that your prized possession is in the capable hands of one of the country's leading automotive specialists. Our facilities boast equipment that utilises the latest tuning technology and all work carried out on your vehicle is by our expertly trained technicians.

The Point is, we are proud of what we do and how we do it.

For this reason we feel that all our work, which by the way is already "AA Quality Assured", should carry our own seal of approval - a seal which signifies confidence in our superior product.

SAC Warranty

Did you know ?

-  All SAC engine rebuilds and conversions carry a six month/6 000 km warranty. (Which ever comes first)
-  Services and Dyna tunes are warranted for 2 000 km or six months. (Which ever comes first)
-  Water leaks, when applicable are warranted for 2 000 km or six months. (Which ever comes first).
-  Electrical repairs are warranted for 2 000 km or six months (Which ever comes first) - Electrical components are not warranted at all.
-  "Oil leak" repairs are warranted for 2 000 km or six months (Which ever comes first) and then only if repaired and charged for.
-  Repairs not listed above are warranted for six months/6 000 km. (Which ever comes first)
-  Accessories including exhaust systems, sourced and fitted by SAC are not warranted. SAC however will endeavor to perform a claim against the supplier, should the need arise.



What more could you want ?



Terms and Conditions

Visit our website:
www.steves.co.za

- ❑ In order to validate our warranty, your invoices need to be retained and submitted in the event of a claim.
- ❑ A comprehensive service history, together with all invoices must be submitted in the event of a claim.
- ❑ The manufacturer's warranty conditions must be strictly adhered to in the case of a conversion on a new bike.
- ❑ After an engine rebuild, the bike must be serviced and or checked at SAC +/- 1 000 km max 1 500 km after job completion and thereafter every 6 000 km.
- ❑ When an engine conversion has been done by SAC, the bike must be serviced by us every 6 000 km.
- ❑ No other modification may be made to the bike's engine unless authorised by SAC.
- ❑ Any similar work not authorised by SAC will invalidate the warranty. SAC will not be liable for the payment of work not authorised by SAC.
- ❑ Towing, trailering, bike recovery and bike / vehicle rental is not covered by the Why Worry Warranty.
- ❑ The warranty expressly excludes liability for consequential loss or damage, in the event of componential failure or similar.
- ❑ The warranty does not extend to include loss and or damage resulting from normal wear and tear and or deterioration arising through usage and age of the bike.
- ❑ The warranty will be invalidated if any seals fitted by SAC are broken or tampered with or if the bike is ridden until it stops, despite a warning from a irregular noise and or check light or gauge on the dash consol or speedo.
- ❑ The SAC warranty expires if the odometer has been tampered with or if the bike has been used for racing or competition purposes in any way.
- ❑ This warranty is for your benefit. Use it but don't abuse it, and apply common sense!

SAC Code of Conduct

- ❑ We will ensure our premises are always well maintained, clean and tidy..
- ❑ We will treat our customers with respect, courtesy, professionalism, efficiency and friendliness.
- ❑ We will ensure that you have access to our senior management at any time if you feel the need to.
- ❑ We will ensure that all sales, servicing and repairs to your vehicle are carried out by fully qualified and trained staff.
- ❑ We will present you with accurate, fully itemised costing for all transactions.
- ❑ We will abide by a clearly defined disputes procedure and co-operate fully to resolve any dispute to minimise customer dissatisfaction and inconvenience.



Harley Davidson Workshop
Steves Auto Clinic



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CONTACT
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